

Remote Maintenance & Getting Started

What should I do if remote access (VNC/RDP/PMAD) isn't working?

- Check the TightVNC service on the affected machines.
- Remote access is not available if the computer appears offline (grayed out); if this is the case, check the status of the medullaagent service on the machine.

Revision #1

Created 2026-04-30 07:36:14 UTC by Adrien Thaisse

Updated 2026-04-30 07:36:14 UTC by Adrien Thaisse