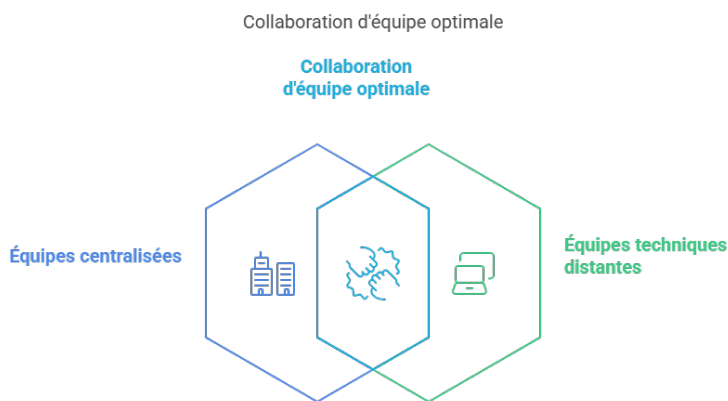


# Who is this manual intended for?

Target Audience This manual is intended for anyone involved in managing IT infrastructure and administering information systems, including:

- System and network administrators
- IT support technicians
- IT infrastructure managers
- CIOs (Chief Information Officers)
- IT project managers
- Deployment operators



It is intended for both centralized teams and technical teams working remotely or across multiple sites.

## Objectives of the manual

The purpose of this manual is to guide you step by step through:

- Getting started with the Medulla interface
- Understanding its functional modules
- Configuring, using, and automating tasks
- Using support, monitoring, and audit tools
- Securely managing workstations both locally and remotely

This manual takes a **step-by-step, modular** approach: you can read it from start to finish or go directly to the sections that are relevant to you.

## Recommended prerequisites

To get the most out of Medulla and this guide, it is recommended that you have:

- Basic knowledge of Windows/Linux systems
- Basic knowledge of network and security management
- Familiarity with ITSM tools (optional but helpful)
- Experience with remote deployment or imaging

You don't need to be an expert to get started. Medulla's interface is designed to be intuitive, with built-in wizards to guide you.

medulla\_logo.png

[For more information, visit our website:www.medulla.fr](http://www.medulla.fr)

---

Revision #1

Created 2026-04-29 19:08:05 UTC by Adrien Thaissen

Updated 2026-04-29 19:08:06 UTC by Adrien Thaissen