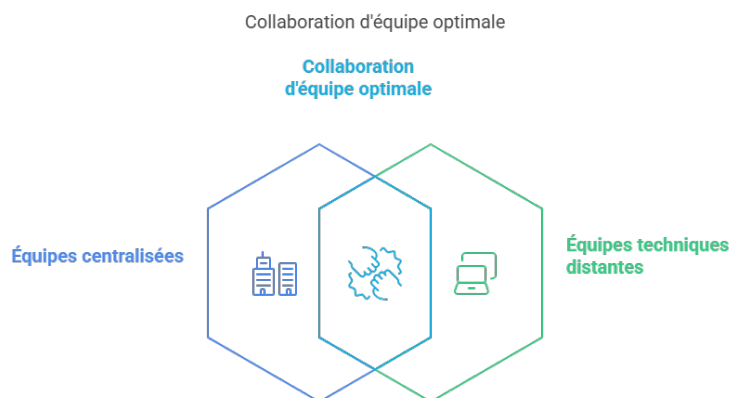


Who is this manual addressed to?

Public This manual is intended for anyone involved in the management of a computer fleet and the administration of information systems, including:

- System and network administrators
- Computer Support Technicians
- Managers of the IT fleet
- DSI (Directors of Information Systems)
- IT project managers
- Deployment operators



It is intended for both centralized teams and technical teams working remotely or in multisite.

Objectives of the manual

The purpose of this manual is to guide you step by step in:

- Taking charge of the Medulla interface
- Understanding its functional modules
- The configuration, use and automation of tasks
- Use of support, monitoring and audit tools
- Secure management of local and remote posts

This manual takes an approach
you can read it in order ordirectly

progressive and modular :
access the sec

Recommended prerequisites

In order to make the most of Medulla and this guide, it is recommended to have:

- Basic knowledge of Windows/Linux systems
- Concepts in network and security management
- A familiarity with the ITSM tools (optional but useful)
- An experience in teledeployment or imagining

No need to be an expert to start. The Medulla interface is designed to be intuitive, with integrated assistants to accompany you.

medulla_logo.png

[For more information, visit our website :www.medulla.fr](http://www.medulla.fr)

Revision #1

Created 12 May 2025 14:13:55 by DocsAdmin

Updated 12 May 2025 14:13:56 by DocsAdmin